

SNS COLLEGE OF TECHNOLOGY

Coimbatore-35 An Autonomous Institution

Accredited by NBA – AICTE and Accredited by NAAC – UGC with 'A++' Grade Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai

DEPARTMENT OF MCA

23CAT604–PRINCIPLES OF MANAGEMENT I YEAR I SEM

UNIT III – ORGANISING

TOPIC –Authority relationship – Delegation of authority and responsibility



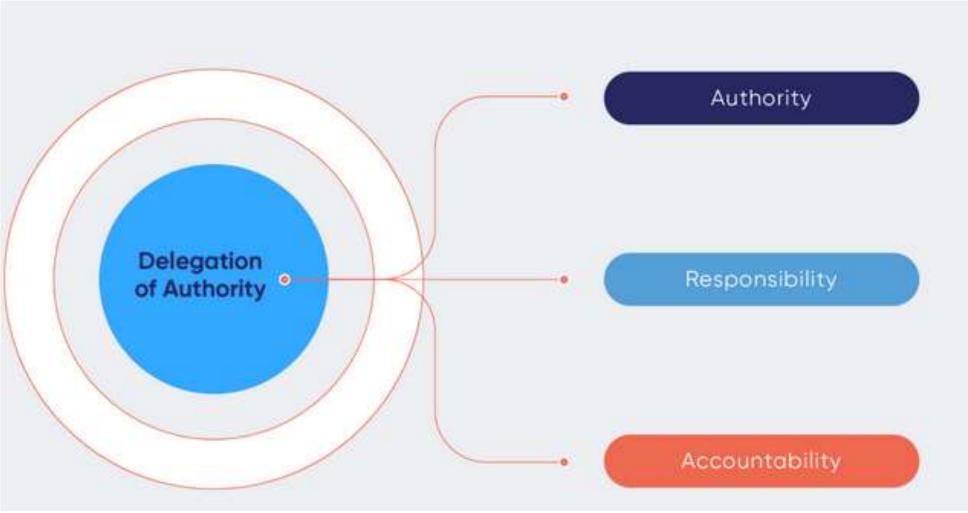




What is the meaning of delegation?

The delegation of authority refers to the division of labor and decision-making responsibility to an individual that reports to a leader or manager.

Three Central elements of delegation of authority.







Authority (Top Down)

Definition: Authority is the legal right to give the command, order or instruction and compel the subordinates to do a certain act.

- 1. Authority is the power and right of an individual to use and allocate their resources efficiently.
- This includes the ability to make decisions and give orders to achieve the organizational 2. objectives and goals.









Responsibility(**Bottom up**)

Definition: Responsibility is the outcome of authority. It entails the obligation of the subordinate, who has been assigned the duty by his superior.

The specifics and scope of the individual to complete the task assigned to them.

Responsibility without adequate authority can lead to:

- 1. Discontent
- 2. Dissatisfaction
- 3. Conflicts
- 4. Frustration for the individual



How to delegate responsibility



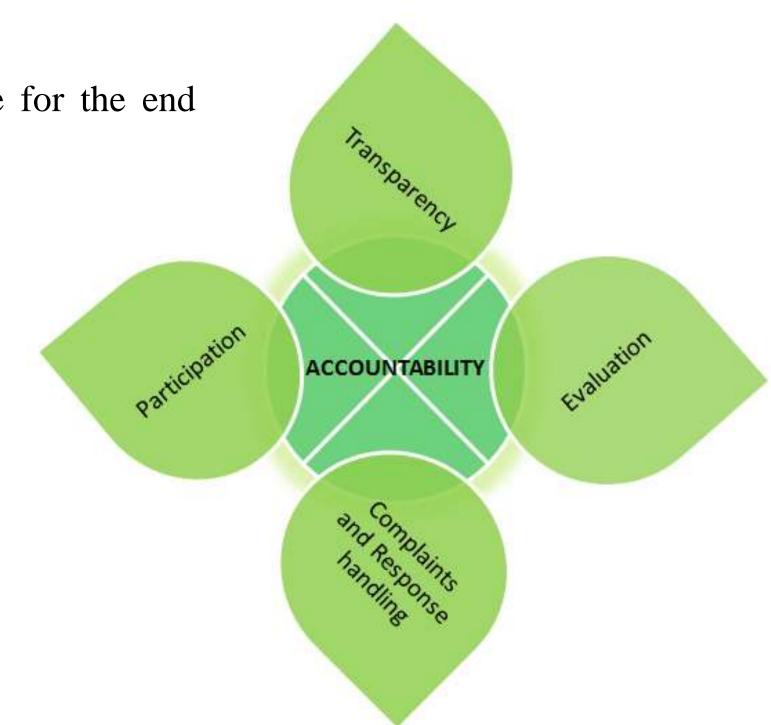




Accountability

Definition: Accountability, it is inherent in the bestowment of responsibility itself.

 Accountability, in short, means being answerable for the end result. Accountability arises from responsibility.







Types of Authority

- 1. Official Authority: The authority which gives the manager, power to command his subordinates, by good quality of his designation in the organisation.
- 2. Personal Authority: It indicates the ability by which a person influences the behaviour of other persons in an organisation.







Comparison

Basis for Comparison	Authority
Meaning	Authority refers to the power or right, attached to a particular job or designation, to give orders, enforce rules, make decisions and exact compliance.
What is it?	Legal right to issue orders.
Results from	Formal positon in an organization
Task of manager	Delegation of authority
Requires	Ability to give orders.
Flow	Downward
Objective	To make decisions and implement it.
Duration	Continues for long period.

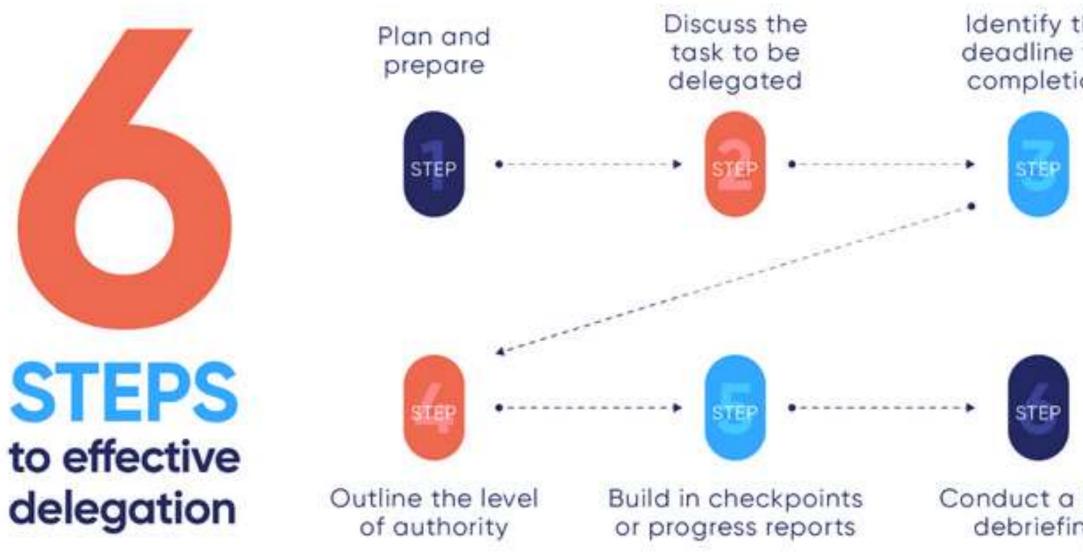


Responsibility

Responsibility denotes duty or obligation to undertake or accomplish a task successfully, assigned by the senior or established by one's own commitment or circumstances. consequence of authority. Superior-subordinate relationship Assumption of responsibility Ability to follow orders. Upward To execute duties, assigned by superior. Ends, as soon as the task is accomplished.

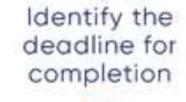


6 steps to effective delegation in management



Recommend, inform and initiate, Act





Conduct a final debriefing

> reflect on their own performance how you think they did provide feedback





