

SNS COLLEGE OF TECHNOLOGY



Coimbatore-35
An Autonomous Institution

Accredited by NBA – AICTE and Accredited by NAAC – UGC with 'A+' Grade Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai

DEPARTMENT OF MCA

23CAT604- PRINCIPLES OF MANAGEMENT
I YEAR II SEM

UNIT I – INTRODUCTION TO MANAGEMENT

TOPIC 6 – Management Style - Qualities of Good Manager













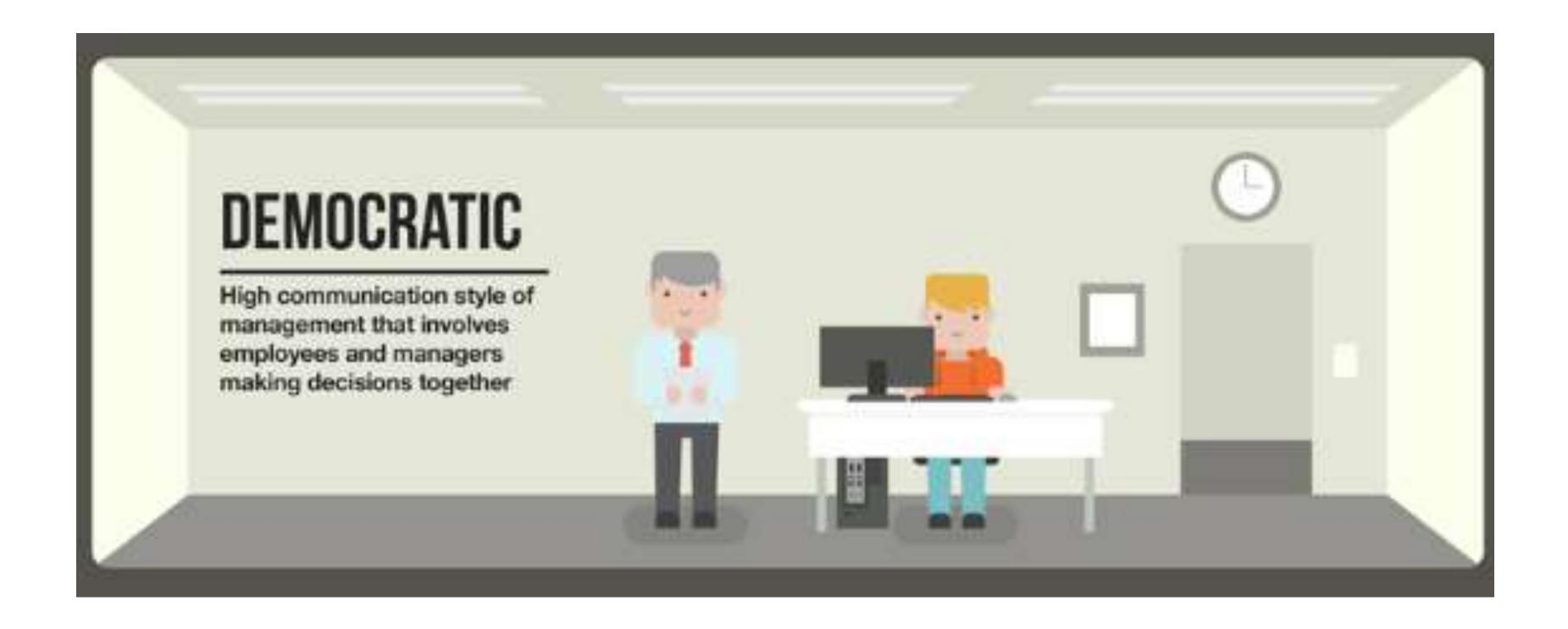






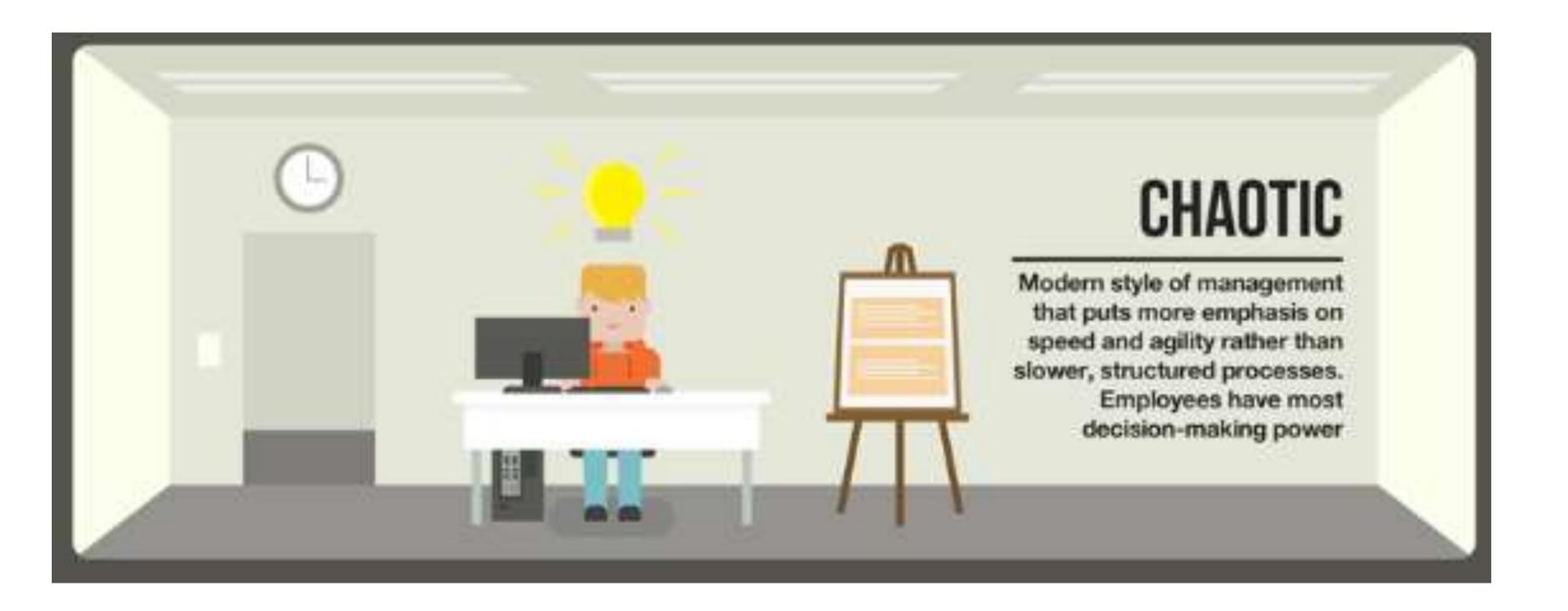






















- 1. Transparency
- 2. Good Communication
- 3. Trust
- 4. Empathy
- 5. Decisiveness

Characteristics of a 6. Accountability **Good Manager**

- 7. Employee development
- 8. Delegation
- 9. Availability
- 10. Responsibility
- 11.Leadership and being a role model







The seven Qualities of a Good Manager

Time Management - Time is money and always has a deadline

Team building the manager must properly choose people for the team.

Communication

is a two-way road, with much emphasis on listening as there is on talking.

Conflict Resolution -

conflict in an organization is normal. Manager should put a team together and there will be conflicts which you'll have to resolve fairly and quickly to keep the project on track.

Negotiations - especially with external entities, eg suppliers, sponsors. It's also important how to negotiate and it's your responsibility to find a technique that works

Task Management

- This one is obvious. It's a critical project management skill. If a manager can't get the tasks done, the project may fail.

Organizati

on - the manager should be an expert in managing funds, money, time, team



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