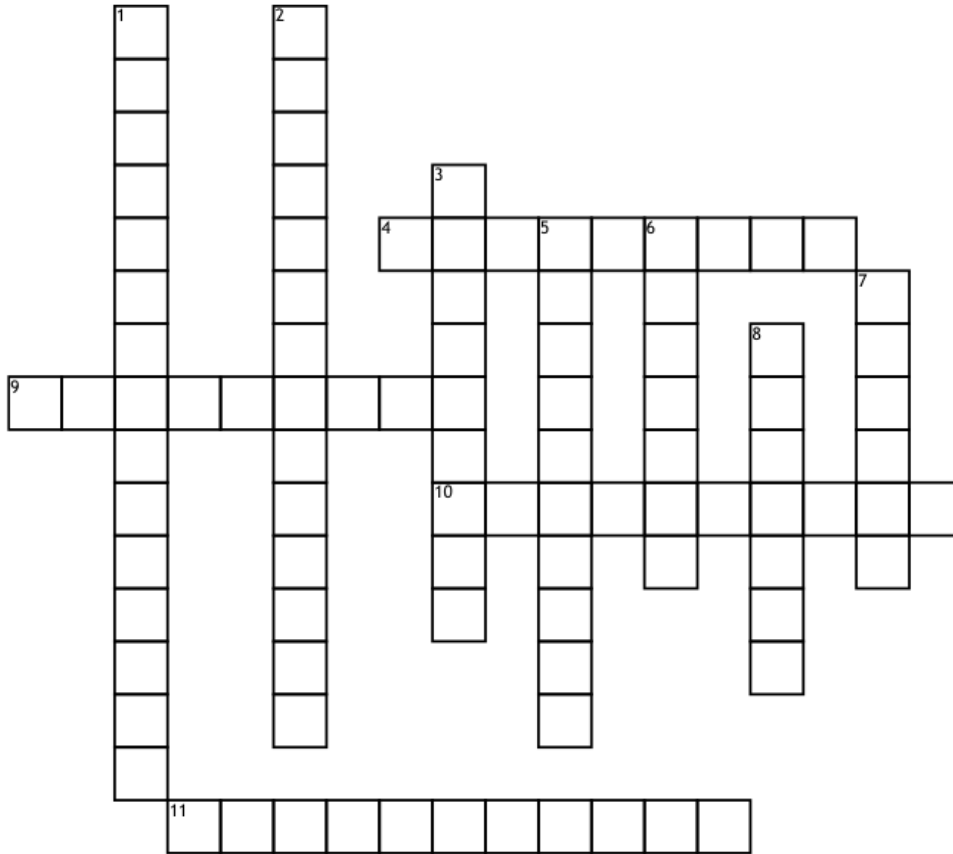


Rules to Professional Ethics



Across

4. Being friendly, polite and well mannered with a gracious consideration towards others

9. Behaving in a way that portrays "nobility of soul and magnanimity".

10. Quality of service which is unusually good and so surpasses ordinary standards

11. Fulfilling an assigned task and as an extension-not letting down expectations, it is been dependable, and reliable when called upon to deliver a service.

Down

1. Respecting the set of rules or promise that restricts you from unauthorized dissemination of information

2. Taking responsibility for actions you have undertaken

3. The ability of an individual to do a job properly. A combination of knowledge, skills and behavior.

5. A positive feeling of esteem or deference for a person or organization; it is built over time and can be lost with inconsiderate actions.

6. To show and lead by _____.

7. Acting within certain moral codes in accordance with the generally accepted code of conduct or rules

8. A Facet of moral character that connotes positive and virtuous attributes such as truthfulness, straightforwardness of conduct, loyalty, fairness and sincerity.