## THE ELEMENTS OF ISO 9001 STANDARDS.

- Management responsibility
- The Quality system
- Contract review
- Design control
- Document and data control
- Purchasing
- Control of customer-supplied product
- Product identification and traceability
- Process control
- Inspection and testing
- Control of inspection, measuring and test equipment
- Inspection and test status
- Control of nonconforming product
- Corrective and preventive action
- Handling, storage, packaging, preservation and delivery
- Control of quality records
- Internal quality audits
- Training
- Servicing
- Statistical techniques