



Multimedia Networking & Applications

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Goals of Today's Lecture

- Digital audio and video – Sampling, quantizing, and compressing
- Multimedia applications
 - Streaming audio and video for playback
 - Live, interactive audio and video
- Multimedia transfers over a best-effort network
 - Tolerating packet loss, delay, and jitter
 - Forward error correction and playout buffers
- Improving the service the network offers

 Marking, policing, scheduling, and admission control

Digital Audio



- Sampling the analog signal
 - Sample at some fixed rate
 - Each sample is an arbitrary real number
- Quantizing each sample
 - Round each sample to one of a finite number of values
 - -Represent each sample in a fixed number of bits



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Audio Examples

- Speech
 - Sampling rate: 8000 samples/second
 - Sample size: 8 bits per sample
 - -Rate: 64 kbps

- Compact Disc (CD)
 - Sampling rate: 44,100 samples/second
 - Sample size: 16 bits per sample
 - -Rate: 705.6 kbps for mono,
 - 1.411 Mbps for stereo





Audio Compression



- Audio data requires too much bandwidth
 - Speech: 64 kbps is too high for a dial-up modem user
 - Stereo music: 1.411 Mbps exceeds most access rates
- Compression to reduce the size
 - Remove redundancy
 - Remove details that human tend not to perceive
- Example audio formats
 - Speech: GSM (13 kbps), G.729 (8 kbps), and G.723.3
 (6.4 and 5.3 kbps)
 - Stereo music: MPEG 1 layer 3 (MP3) at 96 kbps, 128 kbps, and 160 kbps

Digital Video



- Sampling the analog signal
 - Sample at some fixed rate (e.g., 24 or 30 times per sec)
 - Each sample is an image
- Quantizing each sample
 - Representing an image as an array of picture elements
 - Each pixel is a mixture of colors (red, green, and blue)
 - -E.g., 24 bits, with 8 bits per color





The 2272 x 1704 hand The 320 x 240 hand

Video Compression: Within an Image



- Image compression
 - Exploit spatial redundancy (e.g., regions of same color)
 - Exploit aspects humans tend not to notice
- Common image compression formats

 Joint Pictures Expert Group (JPEG)
 Graphical Interchange Format (GIF)



Uncompressed: 167 KB Good quality: 46 KB

Poor quality: 9 KB

Video Compression: Across Images



- Compression across images

 Exploit temporal redundancy across images
- Common video compression formats – MPEG 1: CD-ROM quality video (1.5 Mbps)
 - MPEG 2: high-quality DVD video (3-6 Mbps)
 - Proprietary protocols like QuickTime and RealNetworks



Transferring Audio and Video Data



- Simplest case: just like any other file
 - Audio and video data stored in a file
 - File downloaded using conventional protocol
 - Playback does not overlap with data transfer
- A variety of more interesting scenarios
 - Live vs. pre-recorded content
 - Interactive vs. non-interactive
 - Single receiver vs. multiple receivers

Examples

- Streaming audio and video data from a server
- Interactive audio in a phone call

Streaming Stored Audio and Video



- Client-server system
 - Server stores the audio and video files
 - Clients request files, play them as they download, and perform VCR-like functions (e.g., rewind and pause)
- Playing data at the right time
 - Server divides the data into segments
 - ... and labels each segment with timestamp or frame id
 - -... so the client knows when to play the data
- Avoiding starvation at the client
 - The data must arrive quickly enough
 - -... otherwise the client cannot keep playing



Playout Buffer



- Client buffer
 - Store the data as it arrives from the server
 - Play data for the user in a continuous fashion
- Playout delay
 - Client typically waits a few seconds to start playing
 - -... to allow some data to build up in the buffer
 - -... to help tolerate some delays down the road



Requirements for Data Transport



Delay

- Some small delay at the beginning is acceptable
- E.g., start-up delays of a few seconds are okay

Jitter

- Variability of packet delay within the same packet stream
- Client cannot tolerate high variation if the buffer starves

Loss

- Small amount of missing data does not disrupt playback
- Retransmitting a lost packet might take too long anyway



Streaming From Web Servers

- Data stored in a file
 - Audio: an audio file
 - Video: interleaving of audio and images in a single file
- HTTP request-response
 - -TCP connection between client and server
 - Client HTTP request and server HTTP response
- Client invokes the media player
 - Content-type indicates the encoding
 - -Browser launches the media player
 - -Media player then renders the file



Initiating Streams from Web Servers



- Avoid passing all data through the Web browser
 - -Web server returns a meta file describing the object
 - -Browser launches media player and passes the meta file
 - The player sets up its own connection to the Web server



Using a Streaming Server



- Avoiding the use of HTTP (and perhaps TCP, too)
 - -Web server returns a meta file describing the object
 - Player requests the data using a different protocol



TCP is Not a Good Fit

- Reliable delivery
 - Retransmission of lost packets
 - -... even though retransmission may not be useful
- Adapting the sending rate
 - Slowing down after a packet loss
 - -... even though it may cause starvation at the client
- Protocol overhead
 - -TCP header of 20 bytes in every packet
 - $-\ldots$ which is large for sending audio samples
 - Sending ACKs for every other packet
 - \ldots which may be more feedback than needed

Better Ways of Transporting Data



- User Datagram Protocol (UDP)
 - No automatic retransmission of lost packets
 - No automatic adaptation of sending rate
 - Smaller packet header
- UDP leaves many things up to the application
 - -When to transmit the data
 - How to encapsulate the data
 - -Whether to retransmit lost data
 - -Whether to adapt the sending rate
 - $-\ldots$ or adapt the quality of the audio/video encoding

Recovering From Packet Loss



- Loss is defined in a broader sense
 - Does a packet arrive in time for playback?
 - A packet that arrives late is as good as lost
 - Retransmission is not useful if the deadline has passed
- Selective retransmission
 - Sometimes retransmission is acceptable
 - -E.g., if the client has not already started playing the data
 - Data can be retransmitted within the time constraint

Forward Error Correction (FEC)



- Forward error correction
 - Add redundant information to the packet stream
 - So the client can reconstruct data even after a loss
- Send redundant chunk after every n chunks -E.g., extra chunk is an XOR of the other n chunks - Receiver can recover from losing a single chunk
- Send low-quality version along with high quality
 - -E.g., 13 kbps audio along with 64 kbps version
 - Receiver can play low quality version if the high-quality version is lost



Interactive Audio and Video



- Two or more users interacting
 - Telephone call
 - Video conference
 - -Video game
- Strict delay constraints
 - Delays over 150-200 msec are very noticeable
 - $-\ldots$ and delays over 400 msec are a disaster for voice
- Much harder than streaming applications
 - Receiver cannot introduce much playout delay
 - Difficult if the network does not guarantee performance

Voice Over IP (VoIP)

- Delivering phone calls over IP
 - Computer to computer
 - Analog phone to/from computer
 - Analog phone to analog phone
- Motivations for VoIP
 - Cost reduction
 - Simplicity
 - Advanced applications
 - Web-enabled call centers
 - Collaborative white boarding
 - Do Not Disturb, Locate Me, etc.
 - Voicemail sent as e-mail





Traditional Telecom Infrastructure



VoIP Gateways Corporate/Campus Another campus 7040 8151 External line * -**2** 815<mark>2</mark> A 7041 PBX PBX **2** 8153 R A 8154 7042 VoIP Gateway 7043 VoIP Gateway Internet LAN LAN **IP** Phone Client 24

VoIP With an Analog Phone



JUST PLUG YOUR PHONE, HIGH-SPEED CONNECTION, AND COMPUTER INTO THE ADAPTER AND YOU'RE READY TO GO.



- Adapter
 - Converts between analog and digital
 - Sends and receives data packets
 - Communicates with the phone in standard way

Skype

- Niklas Zennström and Janus Friis in 2003
- Developed by KaZaA
- Instant Messenger (IM) with voice support
- Based on peer-to-peer (P2P) networking technology





Skype login **Skype Network Architecture** Message exchange Login server is the only with the login server durina loain central server (consisting of multiple machines) Both ordinary host and super nodes are Skype clients Any node with a public IP (SN) address and having sufficient resources can become a super node ordinary host

Challenges of Firewalls and NATs



- Firewalls
 - Often block UDP traffic
 - Usually allow hosts to initiate connections on port 80 (HTTP) and 443 (HTTPS)
- NAT
 - Cannot easily initiate traffic to a host behind a NAT
 - \ldots since there is no unique address for the host
- Skype must deal with these problems
 - Discovery: client exchanges messages with super node
 - Traversal: sending data through an intermediate peer

Data Transfer



- UDP directly between the two hosts
 - -Both hosts have public IP address
 - Neither host's network blocks UDP traffic
 - Easy: the hosts can exchange UDP packets directly
- UDP between an intermediate peer
 - -One or both hosts with a NAT
 - Neither host's network blocks UDP traffic
 - Solution: direct UDP packets through another node
- TCP between an intermediate peer
 - -Hosts behind NAT and UDP-restricted firewall
 - Solution: direct TCP connections through another node

Silence Suppression



- What to transfer during quiet periods?
 Could save bandwidth by reducing transmissions
 - -E.g., send nothing during silence periods
- Skype does not appear to do silence suppression — Maintain the UDP bindings in the NAT boxes
 - Provide background noise to play at the receiver
 - -Avoid drop in the TCP window size
- Skype sends data when call is "on hold"
 - Send periodic messages as a sort of heartbeat
 - Maintain the UDP bindings in the NAT boxes
 - Detect connectivity problems on the network path

Skype Data Transfer

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- Audio compression
 - -Voice packets around 67 bytes
 - Up to 140 packets per second
 - Around 5 KB/sec (40 kbps) in each direction

Encryption

- Data packets are encrypted in both directions
- To prevent snooping on the phone call
- $-\dots$ by someone snooping on the network
- $-\ldots$ or by the intermediate peers forwarding data

VoIP Quality



- The application can help
 - Good audio compression algorithms
 - Avoiding hops through far-away hosts
 - Forward error correction
 - Adaptation to the available bandwidth
- But, ultimately the network is a major factor
 - Long propagation delay?
 - High congestion?
 - Disruptions during routing changes?
- Leads to an interest in Quality of Service



- Applications compete for bandwidth
 - Consider a 1 Mbps VoIP application and an FTP transfer sharing a single 1.5 Mbps link
 - -Bursts of FTP traffic can cause congestion and losses
 - -We want to give priority to the audio packets over FTP
- Principle 1: Packet marking
 - Marking of packets is needed for the router
 - To distinguish between different classes



- Applications misbehave – Audio sends packets at a rate higher than 1 Mbps
- Principle 2: Policing
 - Provide protection for one class from other classes
 - Ensure sources adhere to bandwidth restrictions
 - Marking and policing need to be done at the edge





- Alternative to marking and policing
 - Allocate fixed bandwidth to each application flow
 - -But, this can lead to inefficient use of bandwidth
 - $-\ldots$ if one of the flows does not use its allocation
- Principle 3: Link scheduling
 - While providing isolation, it is desirable to use resources as efficiently as possible
 - -E.g., weighted fair queuing or round-robin scheduling





- Cannot support traffic beyond link capacity
 - If total traffic exceeds capacity, you are out of luck
 - Degrade the service for all, or deny someone access
- Principle 4: Admission control
 - Application flow declares its needs in advance
 - The network may block call if it cannot satisfy the needs



Quality of Service



- Significant change to Internet architecture
 - -Guaranteed service rather than best effort
 - -Routers keeping state about the traffic
- A variety of new protocols and mechanisms
 - Reserving resources along a path
 - Identifying paths with sufficient resources
 - Link scheduling and buffer management
 - Packet marking with the Type-of-Service bits
 - Packet classifiers to map packets to ToS classes
- Seeing some deployment within individual ASes -E.g., corporate/campus networks, and within an ISP

Conclusions



- Digital audio and video
 - Increasingly popular media on the Internet
 - -Video on demand, VoIP, online gaming, IPTV, ...
- Interaction with the network
 - Adapt to delivering the data over a best-effort network
 - Adapt the network to offer better quality-of-service
- Next time: circuit switching – Quality of service and circuits