



SNS COLLEGE OF NURSING
Saravanampatti (po), coimbatore.

DEPARTMENT OF NURSING
COURSE NAME : BSC (NURSING) II YEAR
SUBJECT : CET
UNIT III: HUMAN RELATIONS
TOPIC : HUMAN RELATIONS



INTRODUCTION



- Human relations are fundamental in a civil society & in each profession.
- Nurses are one of the largest groups in health care workforce & are constantly interacting with patients, their relatives, colleagues as well as other members of the multidisciplinary health care team inside & outside the health care organization.

DEFINITION

- It is an area of management practice which is concerned with the integration of people into a work situation in a way that motivate them to work productively, cooperatively & with economic, psychological & social satisfaction.

- Keith Davis





HUMAN RELATION IN NURSING



- It refer to the relationship of nurses with colleagues & other department personnel & of nurses with patient.
- It is interdepartmental, interdepartmental & interpersonal relationship to provide the quality care to their patients.



Contd...



- Human relations in nursing also develop when two health care personnel interact with each other to achieve the primary goal of maximum patient satisfaction & health promotion irrespective of their field of work.







NURSE PATIENT HELPING RELATIONSHIP



- These are the foundations of clinical nursing practice.
- The nurse assumes the role of professional helper in such relationship & comes to know patient's health needs.
- The nurse's therapeutic use of communication helps patients overcome their problems by achieving optimum health.



Contd...



- In therapeutic relationships, nurse often encourage patients to share personal stories, which are called narrative interactions.





NURSE FAMILY RELATIONSHIP



- Many nursing situations, especially those in community & home care setting, require the nurse to form helping relationship with the patient's entire family.
- The same principles that guide one-to-one helping relationships also apply when the patient is a family unit.



Contd...



- Communication within families requires additional understanding of the complexities of family dynamics, needs & relationships.





NURSE HEALTH TEAM RELATIONSHIPS



- A nurse's function or roles require interaction with multiple health team members.
- Communication in such relationships may be geared towards team building, facilitating the group process, collaboration, consultation, delegation, supervision, leadership & management.



Contd...



- Both social as well as therapeutic interactions are needed between the nurse & health team members to build morale & strengthen relationships within the work setting.





NURSE COMMUNITY RELATIONSHIPS



- Many nurses form relationships with community groups by participating in local organizations, volunteering for community service or by becoming politically active nurses in a community-based practice.



Contd...



- They must be able to establish relationships with their community to be effective change agents.
- Communication within the community take place through channels such as neighborhood, newsletters, public bulletin boards, newspaper, radio, television & electronic information sites.



STRATEGIES TO PROMOTE CARDINAL HUMAN RELATIONS



- Common organizational goals
- Group cohesiveness
- Effective communication practices
- Defines organizational structure
- Strengthening a sense of oneness
- Training & skills building in human relation
- Policies to promote coordination & cooperation among employees



CONCLUSION



Human relations are the relations between human being that are affected by many other factors & helps in the accomplishment of goals of an organization. It is helping relationship are the foundations of the clinical nursing practice.





ASSESSMENT



1. Define human relations?
2. Explain the human relation in nursing?
3. Describe the dimensions of human relation in nursing?
4. List down the strategies to promote cardinal human relations?





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