



**SNS COLLEGE OF NURSING, COIMBATORE-35**



**B.Sc. (Nursing) SECOND YEAR**

**COMMUNICATION AND EDUCATIONAL TECHNOLOGY**

**UNIT – I REVIEW OF COMMUNICATION PROCESS**

**I. 5 marks**

1. Elements of communication
2. Process of communication
3. Types of communication
4. Facilitators of effective communication

**II. 2 marks**

1. 7 C's of effective communication
2. Define Communication
3. Environmental barriers of communication
4. List down two methods to overcome communication