



**SNS COLLEGE OF NURSING, COIMBATORE-35**



**B.Sc. (Nursing) SECOND YEAR**

**COMMUNICATION AND EDUCATIONAL TECHNOLOGY**

**UNIT –III HUMAN RELATION**

**I. 5 marks**

1. Understanding self
2. Approaches in human relations
3. Teamwork process
4. Human relation in nursing

**II. 2 marks**

1. Define Motivation
2. Define Norms
3. Explain transactual analysis
4. Write down interdisciplinary approach
5. Stages of team development process