



SNS COLLEGE OF ENGINEERING

Kurumbapalayam (Po), Coimbatore – 641 107

AN AUTONOMOUS INSTITUTION



Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai

B.E-Mechatronics and Mechanical Engineering (AM)

19ME514-Total Quality Management

Regulations 2019

QUESTION BANK

PART-B

1. Outline the cost of quality for producing and marketing the product.
2. Summarize the obstacles to implement the Total Quality Management in factories.
3. Explain quality improvement principles recommended by Crosby.
4. Infer the highly effective people habits to attain the leadership skills.
5. Demonstrate the various phases of PDCA cycle to improve the process quality.
6. Illustrate various methods of employee empowerment.
7. Build and explain the flow chart of Maslow's hierarchy of needs theory for employee satisfaction.
8. Describe the barriers for the implementation of TQM.
9. Infer the various quality costs associated with the product.
10. Discuss Crosby's principles of quality improvement.
11. Explain PDCA cycle with the neat sketch.
12. Discuss in detail about the seven habits of highly effective people to improve the leadership skills.
13. Demonstrate various methods of employee empowerment.
14. Construct flow chart of Maslow's hierarchy of needs theory and explain various levels.