

SNS COLLEGE OF TECHNOLOGY

(An Autonomous Institution)

COIMBATORE-35



Department of Information Technology

 $\underline{Unit-1}$

Data mining and warehousing

DATA MINING APPLICATIONS

- Business transactions
 - Eh: Customer segmentat
- Web search engines
 - Eg: SEO analysis
- Financial data analysis
 - Eg: Stock market prediction
- Telecommunication industry
 - Eg: Predicting whether customers will buy additional products like cellular services, call waiting or basic services
- Retail industry
 - Eg: Ads to reach certain segment of customers
- Healthcare and biomedical research
 - o Disease prediction based on symptoms
- Science and engineering
 - Eg: Cosmology, molecular genetics, protein sequencing and macro molecular structure



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DATA MINING AS KNOWLEDGE DISCOVERY FROM DATA (KDD)

The steps involved are

- 1. Data cleaning to remove noise and inconsistent data
- 2. Data integration where multiple data sources may be combined
- 3. Data selection retrieving relevant data
- 4. Data transformation transforming data into a form appropriate for mining
- 5. Data mining applying intelligent methods to extract data pattern
- 6. Pattern evaluation to identify truly interesting pattern
- 7. Knowledge presentation using visualization and knowledge representation techniques to present mined knowledge to users



Figure: Data mining as a step in knowledge discovery of data

Real world examples of data mining

- 1. Retail sector
 - a. Helps to know choice of customers by looking at purchase history buying preferences can be predicted
 - b. Data mining can be used for product recommendations

Types of data that can be mined

- Relational database
- Data warehouse
- Transactional database



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DATA MINING ISSUES

- Human interaction
- Over fitting of data
- Outlier
- Large datasets
- Missing / irrelevant data
- Mining methodology
- Diversified data types