

1 MARK

1. Process of providing information regarding medication use to a patient or caregiver is known as.....
2. The part of prescription with direction to the pharmacist is known as.....
3. Face to face oral conversation is a form of communication
4. Written or printed information given to patient by the pharmacist regarding medicine or life style modification is known as-----
5. Lack of time for patient counselling is considered as a.....in patient counselling
6. Compliance of patient towards the instruction of pharmacist or physician is known as.....
7. Inventory control method which considers the unit cost and annual consumption is.....
8. Guideline prepared for effective management of a pharmacy is known as.....
9. Common OTC medication used for pain management is.....
10. Taking medication without prescription or professional advice is known as.....
11. Which schedule of D&C Act specifies drugs those are dispensed according to a valid prescription?
12. Name the type of Cash book with column for discount, cash and bank transaction.
13. Mention in one word about interconnected health system with smart devices, computational analysis and communication media.
14. Name the independent examination of financial information of an organization.
15. Identify the major current assets of an organization.
16. What is the minimum desirable area required to open a drug store?
17. Name any one method for improving patient compliance.
18. Which capital is invested in permanent assets?
19. Identify the middlemen between wholesaler and actual consumer in a distribution system.
20. What is the upper limit of stock in inventory management beyond which the quantity of an item is not normally allowed to rise?

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21. Indian scenario in community pharmacy
22. Labelling of dispensed medications
23. Strategies to minimize dispensing errors
24. Patient interviewing techniques
25. Objectives of customer relation management
26. Patient counselling points for bronchial asthma
27. Uses of patient information leaflet

28. Pain management advises
29. Different audits in community pharmacy
30. Standard operating procedure
31. Economic order quantity and its applications

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32. Define patient counselling. Explain stages of patient counselling
33. Explain legal requirements for setting up of a community pharmacy
34. What is a cashbook? Explain different types of cashbooks
35. Briefly explain the role of pharmacist in ensuring safe practice during self-medication
36. Explain the importance of body language in communication
37. What is medication adherence? Add a note on factors influencing non-adherence
38. Explain the scope and importance of health screening services in community pharmacy