

19BA101 – MANAGEMENT AND ORGANISATIONAL BEHAVIOUR

QUESTION BANK

UNIT IV – 2Marks.

1. Define a group.
2. State any two characteristics of group.
3. List any two reasons for group formation.
4. Mention the types of groups
5. Distinguish formal group and informal group
6. Give any two examples of formal group.
7. What is a reference group
8. Give an example of a command group.
9. Define a team.
10. What are the features of a team?
11. What do you mean by team roles?
12. What are the difference types of team roles
13. What is maintenance role
14. What is blocking role?
15. What do you mean by Group Dynamics?
16. Mention the objectives of Group Dynamics.

16 Marks:

1. Explain the needs and importance of groups
2. Illustrate the difference types of groups
3. Differentiate formal and informal group with suitable examples.
4. Distinguish Group Vs Teams
5. Describe the various team roles.
6. Explain the four step approach to team building
7. Discuss in detail the causes for conflicts in organisation and the ways to handle conflicts in teams