

### **SNS COLLEGE OF ENGINEERING**

Kurumbapalayam (Po), Coimbatore – 641 107 An Autonomous Institution Accredited by NBA – AICTE and Accredited by NAAC – UGC with 'A' Grade Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai



### **DEPARTMENT OF MANAGEMENT STUDIES**

**COURSE NAME : 19BA101- MANAGEMENT AND ORGANISATIONAL BEHAVIOUR** 

I YEAR /I SEMESTER

**Unit 1- INTRODUCTION TO MANAGEMENT PRINCIPLES** 

**Topic -4:Principles of Management** 





- Henry Fayol, also known as the 'father of modern management theory' gave a new perception of the concept of management.
- He introduced a general theory that can be applied to all levels of management and every department.
- The Fayol theory is practised by the managers to organize and regulate the internal activities of an organization.
- He concentrated on accomplishing managerial efficiency.





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**E-ESPRIT DE CORPS** 



- D-DIVISION OF WORK
- A-AUTHORITY & RESPONSIBILITY
- D-DISCIPLINE
- U-UNITY OF COMMAND
- C-CENTRALIZATION & DE-CENTERALIZATION
- U-UNITY OF DIRECTION
- ◀ S-SCALAR CHAIN
- ◀ S-STABILITY OF EMPLOYEES
- R-REMUNIRATION OF EMPLOYEES
- O-ORDER
- ◀ I-INITIATIVE
- S-SUB-ORDINATION OF INDIVIDUAL INTEREST TO GENERAL INTEREST
- E-EQUITY



### **Division of work**

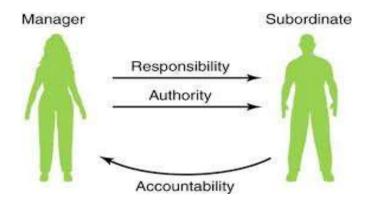
- Total work should be divided into parts
- Eg: A manager allocts or divides the work to diff person based on their expertise
- Each work will be given to expert in that work and it will lead to specialization
- Helps in less wastage
- Reduce the risk of work not done



Authority and Responsibility

- Authority-Power to take decision
- Responsibility-Oligiation to complete
- Authority comes from
  - Official
  - Personal

Now Authority with out responsibility resuts in irresponsible behavior Responsibility without authority makes people in efficient Both must go hand in hand





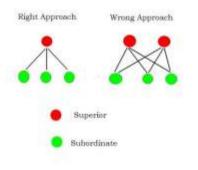
**Disciplin**e

- Means Obedience, Respect, Behaviour shown by the employee
- It has 2 types
  - Self Improved- Comes from within Individual
  - Command- Comes from some authority expressed by rules and regulations
  - All the people in an org should be discipline



### Unity of Command

- Means That a person should get orders/ command/Instruction from only one person or superior
- An individual cannot serve 2 bosses at a same time









### Unity of direction



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### Sub ordination of individual interest to general interest

#### SUBORDINATION OF INDIVIDUAL INTEREST TO GENERAL INTEREST





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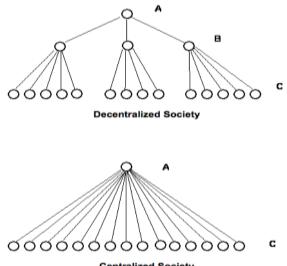


### Remuneration

- < Very important
- Should be fair, reasonable and satisfactory
- Dissatisfaction will lead to employee turnover



### Centralization and De-centralization



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### Scalar chain

- Scalar chain is a chain of all supervisors from the top management to the person working in the lowest rank.
- A clear line of communication is very important for any organisation to achieve its objectives.
- The communication has to flow in an order for it to be effective.
- https://www.youtube.com/watch?v=JGMbIf09G54



### Order

- Relates to arrange of things and people
- Right place for everything
- Everything in right place

### Equity

It is a combination of justice and kindness Behaviour liked by all Brings loyalty to everyone

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### Stability of tenure

- Initiative
- Esprit de corps
  - This principle states that union is strength.
  - It refers to team spirit, i.e. harmony in the work group and mutual understanding among the workers.
  - A group of workers working collectively in harmony and with mutual cooperation leads to the achievement of goals efficiently.







## THANK YOU

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