

# SIX SIGMA AND PROCESS TOLERANCE

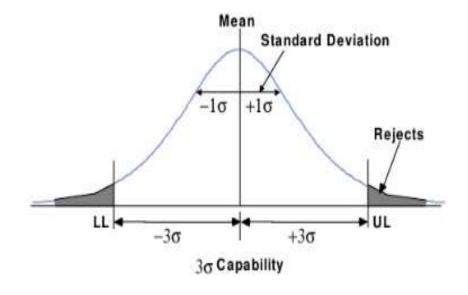
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#### PROCESS TOLERANCE

- A value that sets the standard by which the capability of your process is determined
- It is defined as a multiple of a process standard deviation (sigma)
- ➤ Usually, 6\*sigma is used as a tolerance







#### WHAT IS SIX SIGMA TOLERANCE SPECIFICATION?

- Six Sigma tolerance specification represents the acceptable range of performance values that a customer will accept
- ➤ "Six Sigma" is a statistical term that indicates that in a batch of identically manufactured parts, 99.99966% of the items are within the acceptable tolerance specified by the customer



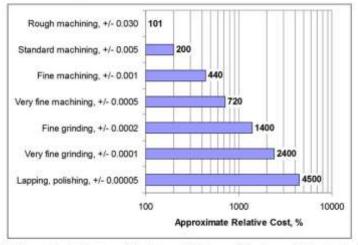




## COST VS. TOLERANCE SPECIFICATION

- In a Six Sigma environment, less than 3.4 articles out of one million will fall out of the range of acceptable values
- Decreasing the tolerance keeps only the products that approach perfection, but creates a bigger pile of rejects
- Increasing the tolerance lets more items be shipped, but takes the risk of disappointing the customer

#### Approximate Relative Cost of Progressively Tighter Dimensional Tolerances



N.E. Woldman, Machinability and Machining of Metals

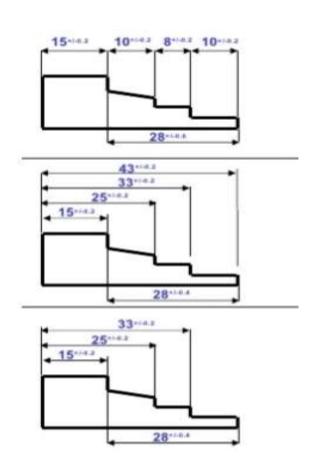
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#### CUMULATIVE PROPERTIES OF TOLERANCE

- The variations observed in a manufactured product find roots in the slight differences introduced by each step of assembly
- Deviations, even invisible ones, tend to partially if not fully add to subsequent variations in the product
- Hence, to ensure that the product meets the requirements 99.99966% of the time, each individual step must adhere to even tighter tolerance specifications

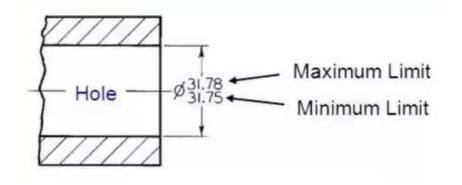






#### FROM DESIGN TOLERANCE TO PROCESS TOLERANCE

- This is not about the product but all about the process," would be a way to summarize the Six Sigma perspective
- The variability observed in a product reflects the degrees of freedom that process steps introduce into an item
- Hence, the effort of designing a product performing within tolerance specifications translates into the design of an assembly process that must operate within pre-defined process tolerances, stresses







#### **ASSESSMENT**

#### The role of management is to

- a) provide Resources
- b) define EMS
- c) monitor the effectiveness of the system
- d) All of the above





### THANK YOU