

DIRECT MARKETING





 Direct Marketing is a system of marketing by which organizations communicate directly with target customers to generate a response or transaction. Dictionary of Marketing Terms, Peter Bennett defines direct marketing as:

the total of activities by which the seller, in effecting the exchange of goods and services with the buyer, directs efforts to a target audience using one or more media (direct selling, direct mail, telemarketing, direct-action advertising, catalogue selling, cable TV selling, etc.) for the purpose of soliciting a response by phone, mail, or personal visit from a prospect or customer.

The Role of Direct Marketing in the IMC Program

- Direct-marketing activities support and are supported by other elements of the promotional mix, they are:
- **Combining Direct Marketing with Advertising** 1.
- **Combining Direct Marketing with Public Relations** 2.
- **Combining Direct Marketing with Personal Selling** 3.
- **Combining Direct Marketing with Sales Promotions** 4.
- **Combining Direct Marketing with Support Media** 5.



EXAMPLE FOR DIRECT MARKETING



mamaearth^{**} goodness inside

Crafted from the best of nature, no toxins.

MARKETING

TYPES OF DIRECT MARKETING

TELEMARKETING

SOCIAL MEDIA MARKETING

TEXT MARKETING

EMAIL MARKETING

INTERNET MARKETING